

Fluinto Student Terms of Service

These Student Terms of Service ("Terms") govern your access to and use of the Fluinto platform. By creating an account, booking lessons, or using any feature, you agree to be bound by these Terms.

1. Platform Role

Fluinto provides a digital platform that enables students to connect with independent teachers. Fluinto does not provide educational services, tutoring, or instruction.

2. No Educational Guarantees

Fluinto makes no guarantees regarding learning outcomes, exam results, fluency, or progress. All educational outcomes depend on individual effort and teacher engagement.

3. Independent Teachers

All teachers on Fluinto operate independently. Fluinto does not supervise or control teaching content, methods, or materials.

4. Eligibility and Age Requirements

You must meet the minimum age requirements specified on the platform. If you are under 18, a parent or legal guardian is responsible for your participation.

5. Payments and Subscriptions

Payments are processed via Stripe. Subscriptions renew automatically unless canceled. Fluinto does not guarantee refunds except where required by law.

6. Booking and Access Rules

Students must select a language and teacher before booking lessons. Chat and booking access are granted only after successful payment.

7. Lock Period and Switching

Students may be subject to a lock period with a selected teacher or track. Switching teachers or learning tracks may be limited to protect class stability.

8. Conduct and Behavior

Students must behave respectfully. Harassment, abuse, or disruptive behavior may result in suspension or termination.

9. Platform Safety

Fluinto may monitor usage patterns and enforce safety policies but is not responsible for real-time supervision of lessons.

10. Termination

Fluinto may suspend or terminate accounts at its discretion for violations of these Terms or platform policies.

11. Limitation of Liability

Fluinto is not liable for teacher conduct, lesson content, or disputes between users.

12. Arbitration

All disputes shall be resolved through binding arbitration. You waive the right to participate in class actions.

13. Acceptance

By using Fluinto, you acknowledge that you have read, understood, and agreed to these Terms.

This document is provided for informational purposes and should be reviewed by legal counsel before final release.